# To The Moon

## **PRIVACY NOTICE**

### Last updated: April 15, 2021

This notice describes how we collect and process users' personal data through To The Moon mobile device application (referred to as the "**App**"). Unless the context otherwise requires or as otherwise noted, the terms "To The Moon", "we," "us" and "our" refer to \_\_\_\_\_, who operates the App.

We are committed to safeguarding the privacy of our users. We will not misuse your data.

From the data protection perspective, we are a data controller for the information collected through the App. You can contact us at:

Address:

Contact email address: info@tothemoon.game

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## Information we collect from you

### **Account Information**

To use the App, you will have to create a user account. We will collect your name and email address for setting up your account.

We will use this information solely to create your user account to provide you with access to the App.

### Support inquiries (users of the App)

To contact us with relevant questions about our App or support request, you will be asked to provide us with specific information regarding your request in the message that would be attached to your account information.

We will use this information solely to contact you back and assist you with your request.

### Information shared via the chat

The App provides you with the ability to share textual messages via in-App chat that could be viewed by all users of the App. We will process the messages that you shared with the chat solely to display them to other users.

#### **Payment information**

When you make a payment associated with our App (e.g. subscription purchase) we may process data related to your payment method (e.g. valid credit card number or virtual assets wallet number).

We will use this information solely for accepting your payments and provide you with access to the features of the App.

#### Logs and traffic data

During your use of the App, we collect logs. The data categories we receive may include the model of the device, operating system version, country of geolocation, user ID, date, time, and duration of the user session, pages viewed, links clicked.

We use this data for App security, debugging, and App improvement purposes.

We will store your logs for 90 days after your last visit to the App.

We also collect information about the traffic on our App for our internal analytical purposes.

### Legal basis for processing

### Performance of a contract

We process your Account information, Information shared via the chat, and Payment information to provide you with our services based on our contractual obligations through

the App pursuant to the Terms of Use. If you do not provide us with this data, then we will not be able to provide you with our services.

### Legitimate interest

For improving the quality of the App and analysing the App traffic, as well as debugging its work, we process your IP logs and traffic data in our legitimate interests.

We also process all your support inquiries to assist you with your requests based on our legitimate interests.

We also process your payment and account information to comply with the legal regulations of the country of our establishment, such as payment of taxes and compliance with financial regulations based on our legitimate interests.

### Consent

We may process your account information to send you notifications with the information about our updates, new services, offers, and products, but only if you allowed us entirely voluntarily to do so (i.e., based on your consent).

You can withdraw your consent at any time by contacting us directly. The withdrawal will not affect the lawfulness of processing based on consent before.

# Third-party access to information

We provide your personal data to service providers and contractors to process your personal data on our behalf.

Such service providers and suppliers enter into contractual agreements with Us by which they observe confidentiality and data protection according to the data protection law and GDPR.

The following categories of third-party service providers are used in regard to your personal data processing:

- cloud storage providers and database management systems;
- external consultants;
- software development contractors;
- financial and business advisors;
- auditors and accountants;
- marketing companies and market research companies;
- payment processing companies.

To ensure compliance with data protection requirements on international transfers, suitable safeguards will be taken with these providers. If you would like to learn more, feel free to contact us by the means provided at the end of this document.

Please note that third-party providers/contractors can only process your data on our behalf and do not use it for their own purposes.

### **Other Disclosures**

In addition to the disclosures for the purposes identified before, we may disclose information about you:

- if we are required to do so by law, in connection with any legal proceedings or to establish, exercise or defend our legal rights; and
- in case we sell, license or otherwise assign our company, corporate rights, App, or its separate parts or features to third parties.

Except as provided in this privacy notice, we will not sell, share or rent your information to third parties.

# How long we keep your personal data

We will process your personal data as long as you use the App. We undertake the obligation to erase or anonymize your personal data in case you would not use the App for a long time (more than 2 years).

Still, we may retain your personal data for a longer time as necessary to comply with our legal obligations, resolve disputes and enforce our agreements.

## Your rights

To maintain control of your personal data, you may exercise certain rights regarding your information. In particular, you have the right to:

- **Object to the processing of your information**. If we process your information in our legitimate interests, e.g., for our marketing purposes, you can object against it. We will consider your request and, if there are no compelling interests to refuse it, stop the processing for such purposes;
- Access your information. You have the right to know if we process your information; obtain disclosure regarding certain aspects of the processing; and obtain a copy of the information undergoing processing;
- Verify your information and seek its rectification. If you find that we process inaccurate or out-of-date information, you can verify the accuracy of your information and/or ask for it to be updated or corrected;
- **Restrict the processing of your information**. When you contest the accuracy of your information, believe we process it unlawfully or want to object against the processing, you have the right to temporarily stop the processing of your information to check if the processing was consistent. In this case, we will not process the information for any purpose other than storing it until the circumstances of restriction cease to exist;

- Ask us to delete/destroy/otherwise remove your information. If we are not obliged to keep the data for legal compliance, we will remove your information upon your request;
- **Ask us to transfer your information to another organisation** if we process the information based on your consent or on the necessity to perform the contract; and
- Withdraw consent. You have the right to withdraw the consent that you have given to US with regard to the processing of your personal data at any time. Note that any withdrawal of consent shall not affect the lawfulness of processing based on consent before it was withdrawn or revoked by you.

You can complete the request to exercise your right by contacting us at info@tothemoon.game

If you believe that our use of personal information violates your rights, you can lodge a complaint with the competent data protection authority.

# Security of information

We take necessary and sufficient measures to protect your information from unauthorised or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions of third parties.

Internally, immediate access to the data is only allowed to our authorised employees and contractors involved in maintaining our App and conducting other processing activities. Such persons keep strict confidentiality and prevent unauthorised third-party access to personal information.

While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. Any information disclosed online is vulnerable to interception and misuse by unauthorised parties.

# **Policy for Children**

Our App is not intended for use by children under the age of 18 ("Children"). We do not knowingly collect Personal Data from or market to children under the age of 18. If you become aware of any Personal Data we have collected from children under age 18, please contact us by email: info@tothemoon.game

# **Changes to this Notice**

We may update this privacy notice from time-to-time by posting a new version on our App. We advise you to check this page occasionally to ensure you are happy with any changes. However, we will endeavour to provide you with an announcement about any significant changes.

If you have any further questions about the collection, use and processing of your personal data, please contact us directly at: info@tothemoon.game